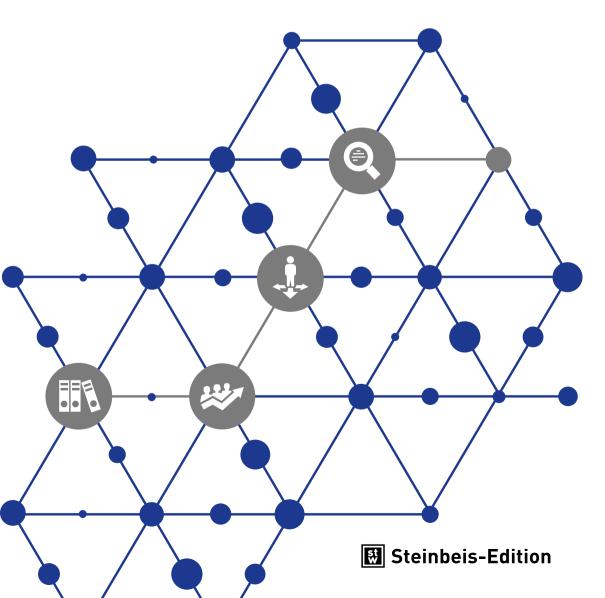


Ardin Djalali

A didactic perspective on leadership education – focussing on the development of competencies within MBA programs

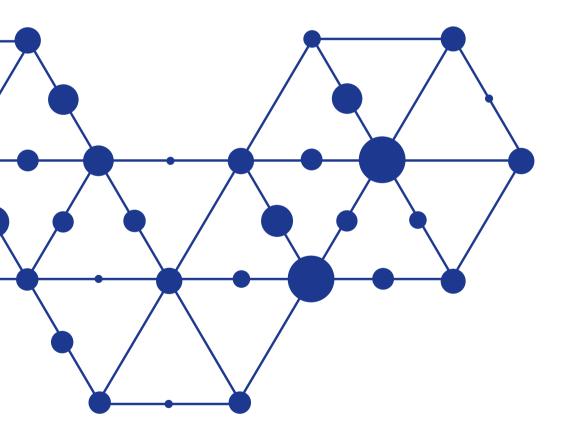


Ardin Djalali
A didactic perspective on leadership education – focussing on the development of competencies within MBA programs



Ardin Djalali

A didactic perspective on leadership education – focussing on the development of competencies within MBA programs







Ardin Djalali

A didactic perspective on leadership education – focussing on the development of competencies within MBA programs

Zugl. Inaugural-Dissertation zur Erlangung des Doktorgrades der Philosophie an der Ludwig-Maximilians-Universität München (LMU)

Referent: Prof. Dr. Rudolf Tippelt, Chair for Institute of Pedagogy Department of Pedagogy & Rehabilitation, LMU

Korreferent: Prof. Dr. Susanne Weber, Chair and Director of the Institute of Business & Human Resource Education (Wirtschaftspädagogik) at the Munich School of Management, LMU

Tag der mündlichen Prüfung: 01.02.2017



Imprint

© 2017 Steinbeis-Edition

All rights reserved. No part of this book may be reprinted, reproduced, or utilised in any form by any electronic, mechanical, or other means now known or hereafter invented, including photocopying, microfilming, and recording or in any information storage or retrieval system without written permission from the publisher.

Ardin Djalali

A didactic perspective on leadership education – focussing on the development of competencies within MBA programs

1st edition, 2017 | Steinbeis-Edition, Stuttgart ISBN 978-3-95663-140-5

Published in the scientific series of SIBE Likewise Ludwig-Maximilians-Universität Munich, dissertation 2017

Layout: Alice Funda, wunderflow.net, Steinbeis-Edition

Cover picture: Created by Steinbeis-Edition using icons from ©bioraven/Shutterstock.com

and network from iKatod/Shutterstock.com

This book is also available as printed version. 978-3-95663-132-0

Steinbeis is an international service provider in entrepreneurial knowledge and technology transfer. The Steinbeis Transfer Network is made up of about 1,000 enterprises. Specialized in chosen areas, Steinbeis Enterprises' portfolio of services covers research and development; consulting and expert reports as well as training and employee development for every sector of technology and management. Steinbeis Enterprises are frequently based at research institutions, especially universities, which are constituting the Network's primary sources of expertise. The Steinbeis Network comprises around 6,000 experts committed to practical transfer between academia and industry. Founded in 1971, the Steinbeis-Stiftung is the umbrella organization of the Steinbeis Transfer Network. It is headquartered in Stuttgart, Germany. Steinbeis-Edition publishes selected works mirroring the scope of the Steinbeis Network expertise.

Preface

Nowadays, companies are confronted with large and varied challenges. The following areas should be listed as examples:

- > Securing the future: In times that are defined by a high degree of change and flux, in times where it is not clear if the existing business model of a company will be viable in future, in such times which are now considered normal, companies require a clear vision of the future. Only with a clear understanding of possible future scenarios can goals and strategies to secure the future viability of a company be defined. Companies need to manage the future.
- Solobalization: The wave of globalization that has now lasted for over two decades has created enormous competitive pressures for companies, and at the same time offers great opportunities to open up new markets and to cooperate with new suppliers, institutions, and research centers.
- > Sustainability: In the interests of future generations, companies must design their business models in such a way that they limit the requirements for natural resources and protect plants, animals and the wider foundations for life on earth. They must ensure that the earth can regenerate itself and that future generations will have the living conditions to continue to be able to lead dignified human lives (Rio Declaration of the UN).
- > Digital Transformation: Digitalization, the possibility of deploying artificial intelligence systems, automatization and digital transformation with the goal of securing competitiveness and opening up new viable processes and business models all present a significant challenge and, at the same time, a great opportunity for businesses.
- > War for Talents: In order to successfully design their futures, companies need employees and leaders with personality. People who have the knowledge, the qualifications, the skills, the character, the identity, and the virtues and values that are required to independently and responsibly shape the future of the company over the long-term in this challenging and unsettled situation. There is enormous global competition to secure such employees and leaders, from which companies need to emerge successfully.

> Quality of Innovation: The areas listed above require a high degree of innovation from companies. Innovation for the development and introduction of new products and services, innovation for opening up new markets, innovation for developing and implementing new competitive organizational structures, innovation for expanding the base of suppliers, innovation to develop new production processes and business processes, and innovation to develop and introduce new business models. Nowadays, in doing so, it is no longer sufficient to implement incremental innovations to maintain the competitiveness of a company, but in addition, constant and more disruptive and radical innovations are needed. The added challenge consists in executing those ideas that contribute to value creation and therefore bring a high quality of innovation to the company.

The listed challenges will need to be met by a high degree of quality leadership, i. e. leadership towards a good, successful, and sustainable future for the company. The significant and decisive success factor for designing and securing the future of companies is leadership. Leaders with skills, leaders with personality, leaders with the appropriate education.

How the education of leaders is didactically and substantively designed and internationally implemented in the course of Master of Business Administration (MBA) study programs is the focus of Ardin Djalali's research.

Teaching objectives, course contents, teaching methods, teaching media, and exam formats in different MBA programs are analyzed and compared with regionally-specific development of competencies and profiles.

In his work, Ardin Djalali is able to provide inspiration for a future-oriented teaching framework for Master of Business Administration study programs, which does justice to the demands of business.

I sincerely hope that the readers find this to be an interesting and informative study.

Herrenberg, March 2017 Werner G. Faix

Inhaltsverzeichnis

Lis	st of ta	ables	XI
Lis	st of fi	igures	XII
Ab	brevi	iations	XIV
Ab	strac	t	.XVII
Su	mma	ry	KVIII
Ac	know	rledgements	XIX
1	Intro	oduction	XXI
	1.1.	The principle of science	1
	1.2.	The principle of personality	
	1.3.	The principle of situation	
	1.4.	The epistemological base of action-based or experiential learning	
	1.5.	Development of competencies	
	1.6.	Master of Business Administration (MBA)	
	1.7.	MBA curriculum innovations and its didactic elements	
	1.8.	One size fits all – the right curriculum for the right students	8
•	mı		0
2		Oretical basis	
	2.1.	Historical background of the MBA	
		2.1.1. The Southern (French / Belgian) model	
	214	2.1.3. US business schools E. European (re)emancipation	
	2.1.4	Worldwide trends in business education	
	۷.۷.	2.2.1. Research based business schools	
		2.2.2. International rankings for business schools	
		2.2.3. Cross-cultural management	
		2.2.4. Interdisciplinarity	
	2.3.	MBA: Academic vs. professional curricular balance	
	2.4.	MBA: Curricular criticism	
	2.4.	MBA: Curricular criticisii	
	۷.۵.	2.5.1. Research gap	
		2.5.2. Internal factors affecting change	
		2.5.3. External factors affecting change	

		2.5.4.	David Kolb: A constructivist model of experiential learning.	21		
		2.5.5.	The concept of activity orientation	22		
	2.6.	Genera	al MBA didactics	22		
		2.6.1.	Historical developments and curriculum research	23		
		2.6.2.	Subject-specific didactics: Notional and conceptual definition	on. 23		
		2.6.3.	University didactics: Notinal and conceptual definition	24		
	2.7.	Compo	onents of didactic conceptions	25		
		2.7.1.	Teaching content	27		
		2.7.2.	Teaching methods as a component of didactic conception	29		
		2.7.3.	David Boud: Considering context in action-based or			
			experiential learning	35		
		2.7.4.	Donald Schön: Reflection-in-action	37		
		2.7.5.	Teaching media	37		
		2.7.6.	Monitoring learning success	38		
3	Form	aulatio	n of research questions and hymotheses	41		
3			n of research questions and hypotheses	41		
	3.1.		-based or experiential learning international business schools / universities	11		
	3.2.		-based or experiential learning at SIBE			
	3.2.	Action	-based of experiential learning at SIDE	43		
4	Meth	nodolog	3y	46		
	4.1.	Quant	itative analysis of 75 international business schools /	45 46		
		univer	rsities	47		
		4.1.1.	Selection of business schools / universities	48		
		4.1.2.	Data collection	48		
		4.1.3.	Data analysis	49		
	4.2.	Qualit	ative analysis of the action-based or experiential didactic			
		eleme	nt 'Project'	50		
		4.2.1.	Data collection	50		
		4.2.2.	Data analysis	51		
		4.2.3.	Content analysis to explore projects across			
			international business schools / universities	52		
	4.3.	Qualit	ative analysis of five didactic elements			
		from 2	1 business schools / universities	53		
		4.3.1.	Data collection	53		
		4.3.2.	Data analysis	54		
	4.4.	Compa	arison of qualitative and quantitative data to SIBE's			
		Experi	ience Based Curriculum (EBC)	55		

5	Results and discussion50				
	5.1.	Analys	sis of 75 MBA schools	57	
	5.2.	Projec	t	58	
	5.3.	Field t	rip	63	
	5.4.	Study	abroad opportunities	65	
	5.5.	Internship opportunities			
	5.6.	Quantitative data analysis			
		5.6.1.	One-way ANOVA	69	
		5.6.2.	All 75 schools	70	
6	Qual	litative	analysis	75	
	6.1.	Conte	nt analysis: Didactic methods for projects	76	
		6.1.1.	Didactic method: Experiential learning / live /		
			action learning	76	
		6.1.2.	Didactic method: Entrepreneurial thought and action®		
			(ET & A)	81	
		6.1.3.	Didactic method: The FIELD method	82	
		6.1.4.	Didactic method: Research project	83	
	6.2.	Qualit	ative analysis of 21 MBA schools	81828485858587	
		6.2.1.	Goal of the research	84	
		6.2.2.	Formulation of research questions	85	
		6.2.3.	Selection of schools	85	
		6.2.4.	Methodology	86	
		6.2.5.	Document analysis	87	
		6.2.6.	Content analysis	87	
		6.2.7.	Qualitative cross comparison	120	
	6.3.	The SI	BE's Experience Based Curriculum (EBC) for the MBA		
		in Gen	eral Management	123	
		6.3.1.	Formulation of research questions for		
			the content analysis of the MBA curriculum	125	
		6.3.2.	Methodology of document content analysis	125	
		6.3.3.	Qualitative analysis: Content analysis	126	
7	Deve	elopme	nt of competencies	142	
	7.1.	Compe	etencies and relevance of KODE® in SIBE's EBC	143	
	7.2.	_	ptualizing competencies		
	7.3.				
	7.4.	-	® and its details		
			Features of KODE®		
			The use of KODE®		

		7.4.3.	KODE® as a selection parameter for the MBA	152	
		7.4.4.	KODE®X	153	
		7.4.5.	KODE® and KODE®X – assessing the quality of		
			SIBE's EBC	154	
		7.4.6.	Results of the KODE®X of SIBE MBA students	168	
	7.5.	Compe	etence test scores across five countries	175	
8	Conc	lusion		182	
	8.1.	Contri	butions to research	183	
	8.2. Practical implications			187	
	8.3.	Limita	tions and future directions of the research	188	
Ap	pendi	ix		190	
	Appe	ndix 1.		191	
	Appendix 2				
	Appendix 3				
Re	feren	ces		196	
En	d Not	es		231	

Tabellenverzeichnis

Table 1:	Similar learning goals	88
Table 2:	Differences in learning goals	90
Table 3:	Similarities in core learning content	99
Table 4:	Differences in core learning content	103
Table 5:	Similarities in classroom based learning methods	107
Table 6:	Differences in classroom based learning methods	109
Table 7:	Experiential based learning methods	111
Table 8:	Differences in learning media	115
Table 9:	Similarities in evaluation criteria	118
Table 10:	Differences in evaluation criteria	119
Table 11:	Ideal course of Experience Based Curriculum	123
Table 12:	Validity of KODE®	150
Table 13:	Framework of KODE® and KODE®X	165

Abbildungsverzeichnis

Figure 1:	Total overview of SIBE's EBC, based on the concept of	
	personal development	124
Figure 2:	Holistic model of competence	148
Figure 3:	The KODE® Process	154
Figure 4:	The KODE® assessment tool	154
Figure 5:	KODE® result sheet	155
Figure 6:	KODE®-Competence profile	155
Figure 7:	The Competence Matrix	156
Figure 8:	Comparison of ideal of activity, expectation of activity in	
	the field, initiative and result of activity under normal work	
	and life conditions	157
Figure 9:	The KODE®X Process	158
Figure 10:	Comparison between the self-evaluation, average evaluation	
	and the evaluation of business mentor	164
Figure 11:	Comparison between male and female for KODE®X	165
Figure 12:	The distribution of first academic studies before MBA	166
Figure 13:	Comparison between work experiences before MBA	166
Figure 14:	The distribution of industries and its branches	
	for MBA students	167
Figure 15:	Average scores of the KODE®X of 144 SIBE MBA students	
	for result-oriented action	169
Figure 16:	Average scores of the KODE®X of 144 SIBE MBA students	
	for loyalty	170
Figure 17:	Average scores of the KODE®X of 144 SIBE MBA students	
	for analytic skills	170
Figure 18:	Average scores of the KODE®X of 144 SIBE MBA students	
	for problem-solving ability	170
Figure 19:	Average scores of the KODE®X of 144 SIBE MBA students	
	for reliability	171
Figure 20:	Average scores of the KODE®X of 144 SIBE MBA students	
	for ability to make decisions	171
Figure 21:	Average scores of the KODE®X of 144 SIBE MBA students	
	for creative will	171
Figure 22:	Average scores of the KODE®X of 144 SIBE MBA students	
	for communication skills	172
Figure 23:	Average scores of the KODE®X of 144 SIBE MBA students	
	for initiative	172
Figure 24:	Average scores of the KODE®X of 144 SIBE MBA students	
	forcommitment	172
Figure 25:	Average scores of the KODE®X of 144 SIBE MBA students	
	for comprehensive thinking	173

Figure 26:	Average scores of the KODE®X of 144 SIBE MBA students	
	for conflict resolution skills	173
Figure 27:	Average scores of the KODE®X of 144 SIBE MBA students	
	for team compatibility	173
Figure 28:	Average scores of the KODE®X of 144 SIBE MBA students	
	for acquisition strength	174
Figure 29:	Average scores of the KODE®X of 144 MBA student	
	for stress tolerance	174
Figure 30:	Average scores of the KODE®X of 144 SIBE MBA students	
	for enthusiasm for innovation	174
Figure 31:	Overview of competency scores for five countries	177
Figure 32:	Average scores of five countries for personal competency	177
Figure 33:	Average scores of five countries for activity & action	
	competency	178
Figure 34:	Average scores of five countries for methods & professional	
	competency	179
Figure 35:	Average scores of five countries for socio-communicative	
	competency	180

Abbreviations

AACSB Association to Advance Collegiate Schools of Business

ACT Audit Coaching Training

AGSM Australian Graduate School of Management

AJAX Asynchronous JavaScript and XML

AMBA Association of MBAs
ANOVA Analysis of Variance
B2B Business-to-Business
BiMBA Beijing International MBA
C2M Cleantech to Market

CEIBS China Europe International Business School

CEO Chief Executive Officer
CEU Central European University
CSS Cascading Style Sheets

DISG® Dominanz, Initiative, Stetigkeit und Gewissenhaftigkeit

e. g. example given

EBC Experience Based Curriculum

ELP Experiential Learning Program

EOI Escuela de Organización Industrial

EQUIS European Quality Improvement System

ERP Enterprise Resource Planning

ESADE Escuela Superior de Administración y

Dirección de Empresas

ESAN Escuela de Administración de Negocios para Egresados

ESCP Europe Ecole Supérieure de Commerce Europe
ESSEC École Supérieure des Sciences Économiques

et Commerciales

ET & A Entrepreneurial thought and action®

et al. et alia etc. et cetera

EU European Union

F Variance of the group means FIELD Field Immersion Experiences

for Leadership Development

FIFO First in first out

GMAT Graduate Management Admission Test
GOTO Global Opportunities and Threats: Oxford

H hypothesis

HBS Harvard Business School

HEC École des hautes études commerciales

HKUST The Hong Kong University of Science and Technology

HR Human Resources

HRM Human Resource Management
HTML Hypertext Markup Language
http Hypertext Transfer Protocol

i. e. id est

IE Business School Instituto de Empresa Business School

IESE Instituto de Estudios Superiores de la Empresa

I-Lab India Lab

IMC integrated marketing communications

IMD International Institute for Management Development

INCAE Instituto Centroamericano de

Administración de Empresas

INSEAD Institut Européen d'Administration des Affaires

IPADE Business School Instituto Panamericano de Alta Dirección de Empresa

ISB Indian School of Business
ISP Integrated Strategy Project
IT Information Technology

ITAM Instituto Tecnologico Autonomo de Mexico

JBS Judge Business School

KODE® Kompetenz-Diagnostik und Entwicklung

KODE®X Kompetenz Explorer

KPO Knowledge Process Outsourcing
KSA Knowledge, skills and attributes
LAW Learning Assessment Week

LCA Leadership and Corporate Accountability

LDP Leadership Discovery Program

LIFO Last in first out LIFO® Life Orientations

L-Lab Leading Sustainable Systems Lab
MBA Master of Business Administration

MBTI Myer-Briggs Type Indicator Mercosur Mercado Común del Sur

MIT Massachusetts Institute of Technology

MT Master Thesis N Total Number

NEO-FFI NEO-Fünf-Faktoren-Inventar NGO non-governmental organization O*NET Occupational Information Network

Org Organization
P Presentation
P Problem
p. page

PG Lab Personal Growth Lab
PR Public Relations

Q&A Questions and answers

QS Report Qaucquarelli Symonds Report
QS-ranking Quacquarelli Symonds ranking
R&D Research and Development

ROE Return on Equity
ROI Return on Investment
RQ Research Question

S. P. Jain Institute of

Management

and Research Sahu Shreyans Prasad Jain Institute

of Management and Research

SBS Saïd Business School

SDA Scuola di Direzione Aziendale

SIBE School of International Business and Entrepreneurship

SUB Steinbeis University Berlin

SPJIMR Sahu Shreyans Prasad Jain Institute

of Management and Research

SPSS Statistical Package for the Social Sciences
TDR Transfer and Documentation Report

TP Transfer Paper

UCY University of Cyprus
UK United Kingdom
US United States

USA United States of America

USB University of Stellenbosch Business School

vs. Versus

WAC Weighted Average Costs

WT Written Test

Abstract

Future economic growth and social progress rely in knowledge societies on innovation. Leaders and entrepreneurs require the formation of competencies as the fundamental condition for innovation and sustainable entrepreneurial success.

Many business schools today state that their mission is to educate leaders who will advance the well-being of the economy and society. There are some signs that the adoption of a new leadership mission and the design of new development models – in the light of the widespread failures in leadership worldwide – are having some impact on the field. However, there is a lack of credible leadership education research that is conducted with rigor while still being relevant and useful to practice, to examine and revise these transformations.

Within this doctoral thesis, the author contributes to this challenge by focussing on Master of Business Administration (MBA) programs at first analyzing empirically the status quo of 75 MBA curricula in five different world regions. Secondly, the author introduces a systematic presentation of large scale, action-based and experiential learning methods in current MBA curricula.

Thirdly, an in depth content analysis of 20 European and one US MBA curriculum in regards to teaching aims, teaching content, teaching methods, teaching media and assessing learning success is conducted.

Additionally, the results are compared with the MBA curriculum of Steinbeis School of International Business and Entrepreneurship (SIBE), where action-based or experiential learning methods have been implemented on a programmatic basis and students complete $50\,\%$ of their degree program through experience-based means.

Furthermore, in the present work, the KODE®X assessment process is introduced and the competence development of 144 SIBE MBA students realizing real world projects over the entire study period is demonstrated. Lastly, a first glance on the assessment of 250 competence profiles of international MBA students from five different countries across the world is presented.